

CALL CONNECT ENHANCED REPORTING SOLUTIONS provide your management team access to a powerful tool that can help streamline customer service and spot operational trends to keep your operations running efficiently at all times. *Now Included* as a standard part of all **CallConnect Operations Management Solutions!**

Already a CallConnect Customer? Contact us to see how we can enable this for your locations today!

MANAGEMENT MADE EASY

CallConnect Reporting Solutions pulls in data from multiple theatre systems such as ticket PoS, time clock and call button service quality and calculates valuable metrics to help you make real time decisions.

Sales DataService

- Total sales
- Average customer wait
- Per cap sales times
- Ticket sales by film
- Service quality

Payroll Efficiency

- Payroll percentage of sales
- Sales per labor hour
- Service stats
- Currently clocked in
- Sales trending employees
- Future occupancy trends

Custom Fields

- Ability to customize data or metrics based on your own business needs



Trending Analysis and Metrics

HISTORICAL AND REAL TIME REPORTING

CallConnect Reporting Solution accesses real time and historical data so you can view critical information without having to log onto separate systems. Management can pull reports from any period in time, analyze past results or plan in advance. Compare current week's ticket sales against a previous week, or focus on one movie time slot across multiple days.

Keep an eye on your business from wherever you are!

No more manual spreadsheets to print and compare!

MULTIPLE SITE VIEWS FROM DESKTOP, TABLET, OR MOBILE PHONE

For cinemas that have multiple locations, the **CallConnect Reporting Solution** consolidates data across all of your sites so you can compare different stores side by side anywhere, on any device, and see how each site is performing against one other, spot trends, and make tweaks to operations that will benefit all of your locations.

